



# About Elite: Results Driven.

## Who Are We? And How Can We Help You?

Elite provides clients with business communication solutions. Really productive ones. Our areas of expertise are diverse enough to encompass everything from bill production and balance payment technology, to direct mail marketing, to enterprise document management. But no matter the offering, our overarching purpose remains the same: build solutions that help clients use and communicate data more effectively.

From humble beginnings nearly three decades ago, we've grown to an organization that's recognized as among the largest document solutions providers in the United States. The 25th largest to be exact (as awarded by the Print Solution Distributors Association in 2011). With a results-driven outlook and an organization full of bright, talented employees that live and breathe Elite's unflinching commitment to delighting customers each and every day, we enable businesses to communicate better, use resources smarter and earn more.

## Our Mission

Our mission is to act as true business communication consultants, providing value to our clients by offering them the right information processing tools to meet their distinct objectives. We strive to become an integral part of our business partners' statement processing, document management and marketing communication processes to help them reduce overhead, streamline workflow, maximize resources and enhance profitability.

## Our Vision

To listen to our customers' needs and concerns and be driven to always provide solutions that exceed their expectations. We back these solutions with dedicated employees who understand that if we can provide real value to our customers, then our enterprise will prosper, and we will remain the best solution available.

## Our Values

**Professionalism:** An uncompromising integrity and pride in everything we do.

**Innovation:** An intense desire for continuous improvement and growth.

**Customer Driven:** An obsession with providing high quality workmanship and unmatched value.

**Compassion:** A commitment to helping all team members strive to be the best they can be.

**Community:** A resolution to create a friendly and vibrant workplace where collaboration, imagination and creativity are valued.

### Results Driven.

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